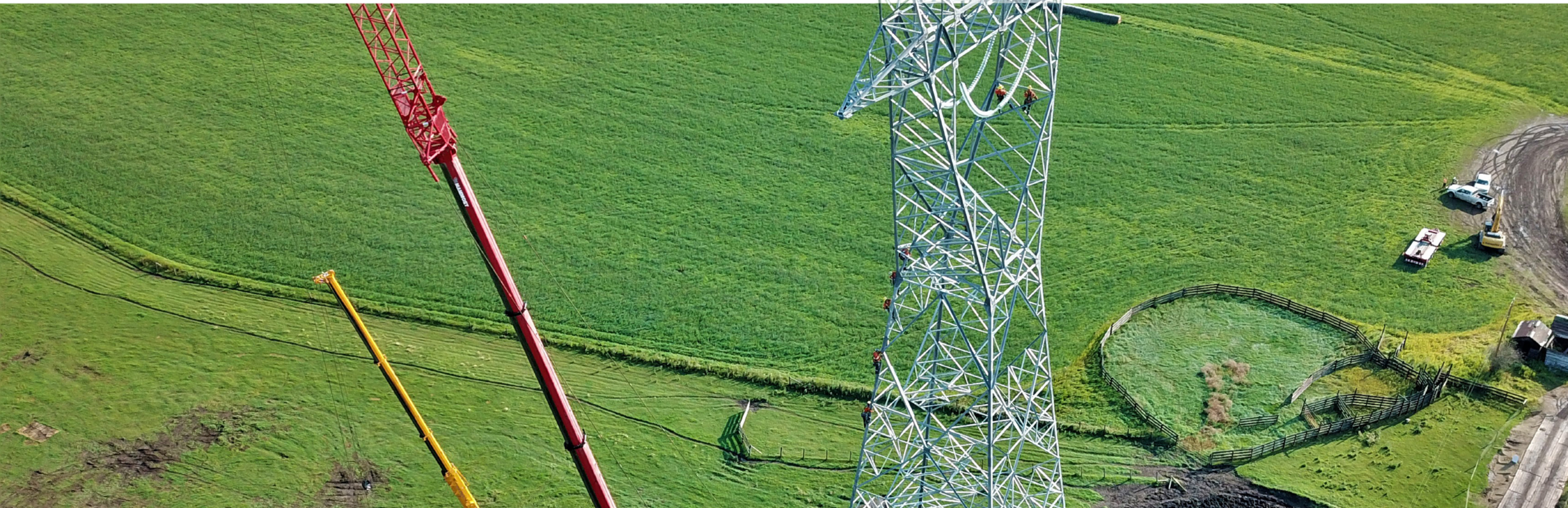


2020 ANNUAL GENERAL MEETING



A blue-tinted photograph of a construction site. In the foreground, a worker in a green jacket is kneeling, working on a large white pipe. In the background, another worker is visible, and there are various construction materials and equipment. The overall scene is industrial and focused on manual labor.

EXPERTISE, HARD WORK AND DEDICATION

**OPERATIONAL
EXCELLENCE**

OPERATIONAL EXCELLENCE: ELECTRICITY



30%

IMPROVEMENT

IN DISTRIBUTION
RELIABILITY*

20%

REDUCTION

IN DISTRIBUTION O&M
COSTS PER KM LINE*

21%

LOWER

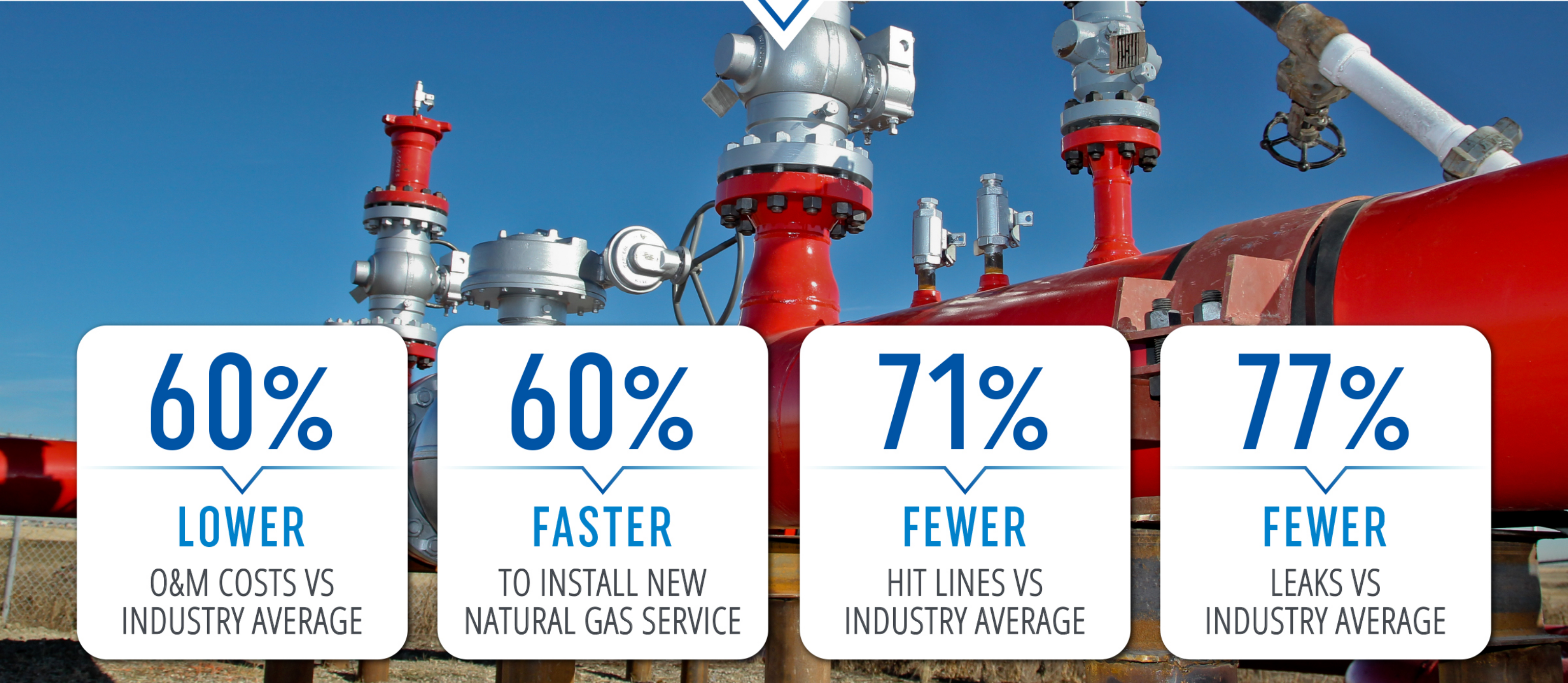
DISTRIBUTION COSTS
VS PEER AVERAGE

37%

LOWER

TRANSMISSION COSTS
VS PEER AVERAGE

OPERATIONAL EXCELLENCE: NATURAL GAS



60%

LOWER

O&M COSTS VS
INDUSTRY AVERAGE

60%

FASTER

TO INSTALL NEW
NATURAL GAS SERVICE

71%

FEWER

HIT LINES VS
INDUSTRY AVERAGE

77%

FEWER

LEAKS VS
INDUSTRY AVERAGE



EXPERTISE, HARD WORK AND DEDICATION

**OPERATIONAL
EXCELLENCE**

RESPONDING FOR OUR CUSTOMERS

240

EMPLOYEES

CONTRIBUTED TO
RESPONSE EFFORTS

40

DAYS

DURATION OF
RESPONSE EFFORTS

FUELLING COAL-TO-GAS CONVERSIONS



ALBERTA POWERLINE



CONTRIBUTING TO OUR COMMUNITIES



7,731

HOURS

VOLUNTEERED
IN 2019

249,000

HOURS

TOTAL VOLUNTEERED
SINCE 2006

\$2.7M

RAISED

BY EMPLOYEES
IN 2019

\$44M

RAISED

BY EMPLOYEES
SINCE 2006

INNOVATION

**ENERGY COMPANY
OF THE FUTURE**

CLEAN ENERGY INNOVATION HUB



REBUILDING OUR ECONOMY



INFRASTRUCTURE OPPORTUNITIES



EXPORTING OUR EXPERTISE



POLICY TO CATALYZE GROWTH





THANK YOU

